

How to respond to a student who is isolating/tested positive

Important information:

Once a student notifies ECU of their need to isolate or their positive status, ECU provides welfare and health advice (see below), including an offer of a phone call from the Student Success Team. ECU also undertakes relevant cleaning protocols if the student has attended campus as required by WA Health.

As Unit Coordinator, please consider responding to any student who notifies you of their need to isolate. A suggested script can be found below;

Suggested response from Unit Coordinator

Thank you for notifying me that you are required to isolate during this period.

This is at time to focus on your wellbeing, and we encourage to follow the links in the message you have received from ECU.

IF you need an extension for any assessment during this period, please follow this process on the website [ECU Intranet | Forms : Forms : Student](#) – Under Assignments.

Your Blackboard/Canvas site contains relevant material for you during this period but when you return to study, I will ensure you are able to catch up.

Stay safe

Regards

ECU message to students who notify of need to isolate or positive case.

Thank you for notifying ECU of your circumstance. You are reminded that if you are in isolation or feel unwell you **should not** attend campus. The information you provide in the form **will not** be forwarded to your teachers/academics or research supervisors.

Should your isolation impact your studies please contact your Unit Coordinator/WIL Coordinator/Research Supervisor to discuss your learning or assessment requirements.

These are very challenging times, and we all need to lean on every support we can – family, friends and professional services – to keep us moving forward. ECU has a range of support services for students:

- If you are feeling stressed or anxious, please don't hesitate to reach out to ECU's free and confidential [Student Counselling Service](#).
- For crisis support, students can phone ECU's Out of Hours Student Crisis Line on [1300 583 032](#) or SMS by texting [0488 884 232](#). The Crisis Line is available between 4.30pm and 9.00am Monday to Friday, and 24 hours on weekends and public holidays. For enquiries or support, visit [Ask Us](#) or find the service on the [Student Intranet](#).

The WA Government has resources online.